

Reopening Guidelines for SOAR Adventure Tower Operations During the Covid-19 Pandemic

These policies are in accordance with the guidelines set by the State of TN and will be enforced until further notice. Updated 4/29/2020

RESERVATIONS ONLY

All reservations must be completed online at www.soaradventure.com or over the phone by calling 615-721-5103. No walk-in customers

WAIVERS

Everyone the climbs must complete an online waiver. This can be done on our website and will digitally be sent to our files upon completion. Do not print and bring with you. We will NOT have tablets available on-site. You may also complete this from your mobile phone.

TOWER CAPACITY

Climbing times will be limited to two-hour blocks. There is a maximum of 20 climbers per two-hour block.

MINI-GOLF CAPACITY

One group of up to 6 people will be allowed to book every 20 minutes. All Groups must keep one empty hole between them and the group in from of them.

CLEANING

We will have 30 minutes between all bookings. This time will be used for cleaning and disinfecting the inside of the building and the equipment. All carabiners will be wiped down and disinfected and harness will be sanitized after each use.

Hand sanitizer will be available at the front desk, base of the tower stairs, and at the end of the mini-golf course

STAFF

Staff operating the tower will be required to wear a face mask. This is due to required harness tightening and course assistance.

Staff will practice good social distancing and hygiene

Staff will be asked to stay home if they are feeling ill or experiencing any cold or flu like symptoms.